

Nate Richardson

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EDUCATION & CERTIFICATIONS

THE ART INSTITUTE OF SEATTLE

A.A.A in Audio Production, 3.7GPA, 2006

CODESCHOOL.COM

HTML/CSS Master Status, 2015
Git Master Status, 2016

AWS CERTIFICATIONS

AWS Technical Professional
AWS Business Professional

SKILLS

PLATFORMS

Windows, Mac OS X, iOS, Linux

LANGUAGES

HTML5, CSS3, jQuery, Ruby, Jade, JavaScript, XML, NodeJS, Angular

DEV/SERVER APPS

GitHub, Cloud9 IDE, AWS, Mocha, RSpec, Xcode, Apache, IIS, MySQL

WORK EXPERIENCE

APPLIED SYSTEMS INC. | LINCOLN, NE

INTEGRATIONS SPECIALIST | 2015 - PRESENT

- Professionally coordinated integration projects with partners via phone and e-mail
- Defined and configured how data is to be mapped into the partner's system using various JavaScript frameworks and libraries
- Use Mocha and Rspec for various integration testing
- Update internal web apps for improved internal workflow, primarily front-end work with Ruby on Rails, jQuery, CSS, Bootstrap and a touch of Angular.js

SUPPORT SPECIALIST | 2014- 2015

- Resolved client issues via telephone and e-mail correspondence
- Worked with third-party vendors for quick resolution of client related issues

MACPRACTICE | LINCOLN, NE

EMR MANAGER | 2012-2013

- Created and trained new support team for EMR related issues or questions
- Conducted employee reviews for EMR Support Reps and Forms Specialists
- Managed employee metrics, incentives, budget and scheduling to meet client and company needs
- Developed and designed billing web app to increase company revenue and track productivity

EMR TEAM LEAD | 2010-2012

- Managed and created custom EMR forms projects for new client implementation
- Test new versions of EMR software for QA and create tickets for engineering to resolve issues
- Assist sales team with any questions regarding EMR software and new client implementation

SOFTWARE SUPPORT SPECIALIST | 2009 - 2010

- Resolved client issues via telephone and e-mail correspondence
- Worked with third-party vendors for quick resolution of client related issues
- Consistently exceeded production metrics for ticket volume and client satisfaction

DINKY MUSIC RECORDING STUDIOS | CORONA, CA

OPERATIONS MANAGER | 2008-2009

- Created and implemented ad campaigns with local retailers
- Implemented online radio and web store for recording clients to sell merchandise and CD's
- Created and maintained computer network systems to increase productivity